

Delivery Information

Delivery Costs

Zone 1 - Mainland England

Small Sized Parcels - £13

Medium Sized Parcels - £21

Large, Heavy Parcels - £35

All order over £500 will be free of charge

Zone 2 – Northern Ireland & Scotland

Small Sized Parcels - £13

Medium Sized Parcels - £30

Large, Heavy Parcels - £85

Shipping Information

Enter your postcode at the checkout for a delivery price.

We work with a handful of third parties to deliver your order, but if any issues arise, our Customer Services team are available via email or live chat to resolve any issues.

Small orders will be shipped via a parcel courier. A signature is not always required as they can be left with a neighbour, posted through your letterbox or left safe at your property.

Large orders will be sent via a pallet kerbside delivery courier and will be left for storage at your responsibility.

Kerbside Delivery

Deliveries arrive on an truck with tail-lift and are strictly to the kerbside. If your property has restricted access please let us know at the time of ordering via email or our online chat. This may incur an additional charge.

Hazards or obstructions e.g. steps, lifts, uneven or gravel paths/driveways may necessitate the delivery being made to an alternative location nearest to the property.

Goods will not be broken down or discharged by the driver. Take caution when removing all packaging to avoid damages and injury. Please assess the

